

2009-10 Approved Recharge Rates

	On Campus		Off Campus
	Federal	Non-Federal	Non-Profit

Information Technology Services

800 MHz Radio Service

Backbone Radio Service	year	\$212.00
Radio Programming	hour	\$64.00
Radio Rental	day	\$15.00

Media Services (detailed list of rates)

Scantron Use	hour	\$10.00
Supplies	each	Cost
Video Conference Cancellation Fee	each	\$40.00
Video Conference Line Use	hour	
Video Shoot, CamCorder (2hr min.)	hour	\$30.00
Videoconferencing	hour	\$40.00
Webcasting Equipment	hour	\$50.00

Labor

Delivery/SetUp/Strike	each	\$35.00
Technical Services Group A	hour	\$15.00
Technical Services Group B	hour	\$24.00
Technical Services Group C	hour	\$43.00
Technical Services Group II	hour	\$48.00

Network & Telephone Services (non IU)

Billing Passthrough	each	Cost + 5.4%
Project Materials	each	Cost + 7.2%
Service Order Contract Labor & Equip.	each	Cost + 10%

Automated Call Distribution

Legacy License Maintenance	year	\$60.00
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Equipment

Amplified Phone Handset	each	\$61.00
Analog Single Line Telephone (SLW)	each	\$68.00
Analog SLD telephone	each	\$78.00
Campus Directory (add'l)	each	\$5.00
Digital 213 Purchase	each	\$375.00
Digital Telephone - 14 button (avg)	each	\$290.00
Digital Telephone - 24 button (avg)	each	\$392.00
Line-to-Line Adaptor	each	\$12.00

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Modular Line-cord Connector	each		\$11.00	
Phone Handset Cord - 12ft or 25ft	each		\$14.00	
Phone Line Cord - 14ft	each		\$13.00	
Phone Line Cord - 25ft	each		\$14.00	
Y Adaptor Purchase	each		\$15.00	
Features				
Additional Directory Number	each		\$21.00	
ADN Install Change	each		\$21.00	
Auth Code Activations	each		\$21.00	
Diversion Change	each		\$21.00	
Phone Feature Change	each		\$21.00	
Pickup Group Change	each		\$21.00	
Roving Number Install	each		\$21.00	
Voice Mail Change	line		\$21.00	
Voice Mail Install	line		\$21.00	
Voicemail Install	line		\$21.00	
Hourly Rates				
Engineering	hour		\$79.00	
Project Mgmt - Assoc/Asst Lvl	hour		\$56.00	
Tech Hourly	hour		\$53.00	
MRC Call Center Admin				
Roving Number (1)	year		\$24.00	
ACD Agent License Maintenance	year		\$58.00	
ACD Supervisor License Maintenance	year		\$720.00	
Additional Directory Number (1)	year		\$24.00	
Admin Authorization Code Service (1)	year		\$24.00	
Auto Attendant Basic	year		\$288.00	
Auto Attendant Enhanced	year		\$576.00	
Auto Attendant Premium	year		\$864.00	
Auxiliary Number (1)	year		\$24.00	
Enhanced Voice Mail	year		\$24.00	
Pilot Number (1)	year		\$24.00	
Premium Voice Mail	year		\$51.00	
VP - Announcement Svc (1)	year		\$300.00	
VP - Bulletin Board (1)	year		\$180.00	
Networking				
Data Activation	each		\$138.00	
Data Line Disconnect	each		\$591.00	

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Data Line Move	each	\$133.00		
Fiber Lease (Strand)	each	\$670.00		\$1,200.00
Field Change 10 to 100MB	each	\$94.00		
Voiceline				
ACD Add/Change Agent	each	\$99.00		
Agent License - Add ACD	each	\$370.00		
Analog to Digital Conversion	line	\$97.00		
Application Programming Telco	each	\$37.00		
Bridge Disconnect	each	\$87.00		
Bridge Install	each	\$92.00		
Call Access Change	each	\$51.00		
Digital to Analog Conversion	line	\$97.00		
Digital to Digital Conversion	line	\$89.00		
Software Change	each	\$45.00		
Supervisor License	each	\$1,300.00		
Telephone Line - Analog (external use)	year			\$538.50
Telephone Line - Digital (external use)	year			\$601.50
Telephone Line Disconnect	line	\$0.00		
Telephone Line Install	line	\$103.00		
Telephone Line Move	line	\$97.00		
<i>Server Hosting and Administration</i>				
Baseline Labor & Admin OH Per Server	year		\$1,516.00	
Basic Backup per Server	year		\$367.00	
Network Jack	year			\$430.50
Rack Unit	year		\$32.00	
Upcharges - Labor	hour		TSS Rates	
UPS Depreciation per Server	year		\$245.00	
VM Hosting				
Disk Storage per GB	year	\$5.00		
Extra Small (<1/2GB RAM)	year	\$372.00		
Large (1GB <RAM <4GB)	year	\$2,979.00		
Medium (1GB <RAM <2GB)	year	\$1,489.00		
Small (1/2GB <RAM <1GB)	year	\$745.00		
Upcharges - Labor	year			
<i>SoE Technical Support</i>				
Web App Development - PA II	hour	\$64.00		
Unix Technical Services				

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Unix Admin - PA II	hour	\$64.00		
Unix Admin - PA III	hour	\$64.00		
Unix Admin - PA IV	hour	\$86.00		
<i>Technical Support Services</i>				
Group A	hour	\$15.00		
Group B	hour	\$24.00		
Group C	hour	\$43.00		
Group I	hour	\$40.00		
Group II	hour	\$48.00		
Group III	hour	\$64.00		
Group IV	hour	\$86.00		