Dear EVC Galloway:

Re: ACIT Comments for ITS Administrative Review

In response to your memorandum of January 13 requesting feedback on the ITS self-study to be included in the materials sent to external reviewers, the Advisory Committee on Information Technology has read and discussed the document. Based on those discussions as well as comments from our constituencies, we recommend that the external reviewers be asked to comment on the following:

- Does UCSC have the infrastructure to deliver the services expected on a campus of this size and nature? What are the risks of not investing adequately?
- Is the cost of the UCSC IT enterprise on scale for an institution of our size and shape?
- Is ITS managing its resources effectively?
- Does the level of instructional technology support ITS provides match the needs of the campus for support for teaching and learning?
- Is instructional technology being delivered in a way that best integrates it into the curriculum?
- Does ITS have an effective/adequate way of communicating and working with constituents to establish priorities and practices? Does the current ITS structure help or hinder that process?

Thank you for the opportunity to raise these points.

Sincerely,

Ginny Steel

University Librarian/ACIT Co-chair