Looks like a project

Exit if:
- Incident
- Change
- Bad idea

Start

Idea

Phase: Define
- State: Problem / Opportunity
- State: Proposed

SMT Approval

Phase: Plan
- Develop Project Proposal
- Project Rejected

Phase: Close
- State: Closed

End

Phase: Manage
- State: Active

Close Project

Phase: Launch
- State: Approved

Launch Project

** Class 1 & 2 projects do not require a charter or SMT approval (but they still need planning!)