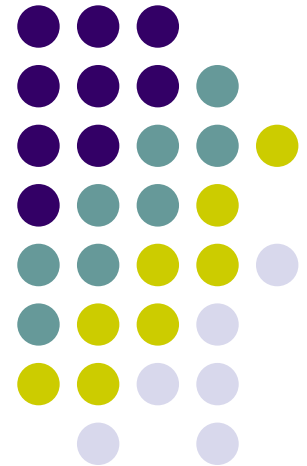


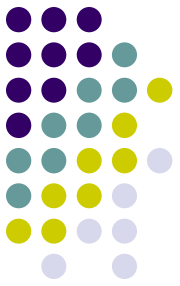
Computer Security

UC Santa Cruz's Basic Overview
Reporting IT Security Incidents

2009



Navigating This Tutorial

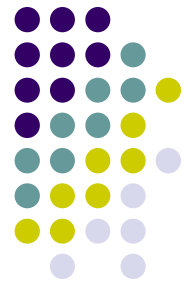


This Computer Security Overview Training consists of 10 different self-paced modules that you can view in your web browser or download to your computer.

Each module is designed to take approximately 5-15 minutes to complete and includes a certificate at the end that you can print out and have signed.

Once you complete each module, you can go back to the ITS Security Awareness Training site (http://its.ucsc.edu/security_awareness/training.php) to view or download the next one. You can also visit this website at any time to review the information in these training modules or to take additional tutorials as they become available.

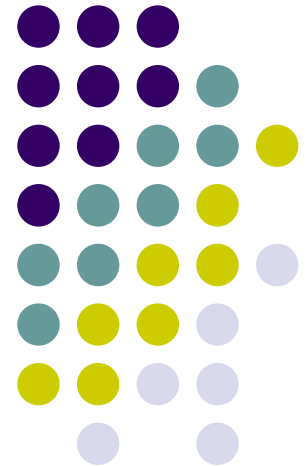
Training Modules



1. Introduction to Computer Security
2. Social Engineering
3. Internet Privacy and Security
4. Practice “Safe Emailing”
5. Password Strength and Security
6. Ten Other Essential Security Measures
7. Protecting PII and Other Restricted Data
8. Reporting IT Security Incidents
9. Additional Information & Resources
10. Security Self-Test: Questions & Scenarios

You are
Here

8. Reporting Security Incidents



Definition



An IT Security Incident Is:

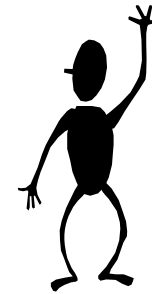
“The attempted or successful or improper instance of unauthorized access to, or use of information, or mis-use of information, disclosure, modification, or destruction of information or interference with system operations in an information system.”

- *Which basically translates to the unauthorized access or misuse of computing systems, data or networks.*

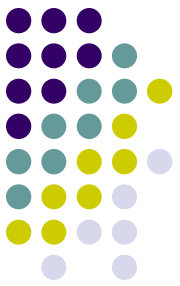
Reporting Security Incidents



- *Report anything unusual. If it sets off a warning in your mind, it just may be a problem. Don't ignore it!*
- *Immediately report suspected security incidents & breaches to your **supervisor and the ITS Support Center** (459-HELP or help@ucsc.edu).*
- *If no one is available to receive your report, contact the ITS Security Response Team at security@ucsc.edu or <http://its.ucsc.edu/security/report.php>.*
- *If you think someone might be accessing your computer remotely, it is best if you can unplug the network cable (and turn your wireless off, if you have it) and leave the computer on until help arrives.*



Reporting Stolen Equipment



Laptop computers and other portable electronic devices are extremely vulnerable to theft and loss.



Any suspected theft of UCSC-related computing equipment should be reported to the [UCSC Police Department](#) and to the local authorities if the incident occurred away from campus.

- *Be sure to let the police know if the missing equipment contains sensitive information.*



Would you like to:

(please click on an option)

Start again

Finish & go to the certificate

Select another lesson