

2011-12 Approved Recharge Rates

	On Campus		Off Campus	
	Federal	Non-Federal		Non-Profit
Information Technology Services				
<i>800 MHz Radio Service</i>				
Backbone Radio Service	year		\$212.00	
Radio Programming	hour		\$64.00	
Radio Rental	day		\$15.00	
<i>Data Center</i>				
Backups	GB		\$3.00	
Load Balancers	host		\$1,907.00	
Managed Services	hour		\$45.30	
VM Storage	GB		\$7.00	
VM Standard	each		\$1,093.00	
VM Enhanced	each		\$2,187.00	
<i>Media Services (detailed list of rates)</i>				
Scantron Use	hour		\$10.00	
Supplies	each		Cost	
Video Conference Cancellation Fee	each		\$40.00	
Video Conference Line Use	hour			
Video Shoot, CamCorder (2hr min.)	hour		\$30.00	
Videoconferencing	hour		\$40.00	
Webcasting Equipment	hour		\$50.00	
<i>Labor</i>				
Technical Services Group A	hour		\$15.00	
Technical Services Group B	hour		\$36.00	
Technical Services Group C	hour		\$46.00	
Technical Services Group II	hour		\$51.00	
Technical Services Group III	hour		\$66.00	
<i>Network & Telephone Services (non IU)</i>				
Directory Assistance - Local (411)	call	\$0.55		
Directory Assistance - Long Distance (555)	call	\$0.55		
Billing Passthrough	each	Cost + 5.4%		
Project Materials	each	Cost + 7.2%		
Service Order Contract Labor & Equip.	each	Cost + 10.0%		
<i>Equipment</i>				
Amplified Phone Handset	each	\$61.00		
Analog Single Line Telephone (SLW)	each	\$68.00		
Analog SLD telephone	each	\$78.00		
Campus Directory (addtl)	each	\$5.00		
Digital 213 Purchase	each	\$375.00		
Digital Telephone - 14 button (avg)	each	\$290.00		
Digital Telephone - 24 button (avg)	each	\$392.00		
Line-to-Line Adaptor	each	\$12.00		
Modular Line-cord Connector	each	\$11.00		
Phone Handset Cord - 12ft or 25ft	each	\$14.00		
Phone Line Cord - 14ft	each	\$13.00		
Phone Line Cord - 25ft	each	\$14.00		
Y Adaptor Purchase	each	\$15.00		
<i>Features</i>				
Additional Directory Number	each	\$21.00		
ADN Install Change	each	\$21.00		
Auth Code Activations	each	\$21.00		
Diversion Change	each	\$21.00		
Phone Feature Change	each	\$21.00		
Pickup Group Change	each	\$21.00		
Roving Number Install	each	\$21.00		
Voice Mail Change	line	\$21.00		
Voice Mail Install	line	\$21.00		
<i>Hourly Rates</i>				
Engineering	hour	\$104.00		
Project Mgmt - Assoc/Asst Lvl	hour	\$104.00		
Tech Hourly	hour	\$84.00		
<i>MRC Call Center Admin</i>				
Roving Number (1)	year	\$24.00		
ACD Agent License Maintenance	year	\$58.00		
ACD Supervisor License Maintenance	year	\$72.00		
Additional Directory Number (1)	year	\$24.00		
Admin Authorization Code Service (1)	year	\$24.00		
Auto Attendant Basic	year	\$288.00		
Auto Attendant Enhanced	year	\$576.00		
Auto Attendant Premium	year	\$864.00		
Auxiliary Number (1)	year	\$24.00		
Immediate Notification Message	year	\$27.00		
Immediate Notification Message Setup	each	\$42.00		

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<i>Information Technology Services</i>				
Pilot Number (1)		year	\$24.00	
Premium Voice Mail		year	\$40.00	
Unified Messaging		year	\$44.00	
Unified Messaging Setup		each	\$68.00	
VP - Announcement Svc (1)		year	\$300.00	
VP - Bulletin Board (1)		year	\$180.00	
Networking				
Data Activation		each	\$138.00	
Wiring Install		each	\$591.00	
Data Line Move		each	\$133.00	
Fiber Lease (Strand)		each/yr	\$670.00	\$1,200.00
Field Change 10 to 100MB or 1000 Mb/S		each	\$94.00	
Network Maintenance External Customer		each		\$430.50
Voicemail				
ACD Add/Change Agent		each	\$99.00	
Agent License - Add ACD		each	\$370.00	
Analog to Digital Conversion		line	\$97.00	
Application Programming Telco		each	\$37.00	
Bridge Disconnect		each	\$87.00	
Bridge Install		each	\$92.00	
Call Access Change		each	\$51.00	
Digital to Analog Conversion		line	\$97.00	
Digital to Digital Conversion		line	\$89.00	
Software Change		each	\$45.00	
Supervisor License		each	\$1,300.00	
Telephone Line - Analog (external use)		year		\$538.50
Telephone Line - Digital (external use)		year		\$601.50
Telephone Line Disconnect		line	\$0.00	
Telephone Line Install		line	\$123.00	
Telephone Line Move		line	\$97.00	
<i>Spares Service</i>				
T5220 Servers		year	\$757.00	
X4200 Servers		year	\$463.00	
X4100 Servers		year	\$463.00	
<i>Technical Support Services</i>				
Group A		hour	\$15.00	
Group B		hour	\$36.00	
Group C		hour	\$46.00	
Group I		hour	\$46.00	
Group II		hour	\$51.00	
Group III		hour	\$66.00	
Group IV		hour	\$89.00	