Option to continue using ReadyTalk

ReadyTalk is no longer under agreement with UC for additional privacy and security protection. If you would like to continue with the service anyway reach out to your unit or division’s business office or finance staff, admin, or a non faculty supervisor for more information on who can setup this billing relationship with ReadyTalk that used to be handled by ITS.

ReadyTalk has provided the following information for Departments wanting to arrange direct relationships:

■ ReadyTalk can invoice each department directly.
■ ReadyTalk will invoice departments directly and ask for a departmental invoice point of contact.
■ A new/unique billable account will be set up for each department that chooses to continue with ReadyTalk’s services.
■ Employee logins will be temporarily cancelled and then re-issued under the new/unique billable account.

Employees who desire to continue on with ReadyTalk – provide ReadyTalk with a date to move the employee accounts. This should be a date without any scheduled calls.

Employees should be advised that recordings can be moved to their ‘new’ account. Meeting reports and future scheduled meetings cannot be transferred.

Requests should be made to ReadyTalk customer care (800.843.9166 or help@readytalk.com).