

Minutes from the DL/Core Tech meeting on Thursday, August 10<sup>th</sup>.

Attending: Andrea Hesse, Steve Hauskins, Peter McMillan, Scotty Brooke, Bill Hyder, Brad Smith, John Hammond, Adele Guerzon, Bomi Patel, Marion Bashista, Ann Berry-Kline.

Action Items from the meeting:

Ann/Dave Klein/Marion to set up and lead a meeting to work on strategies for the more critical servers. They will set the meeting up next week.

The DLs and Bill will work on an interim storage solution until the Server and Storage Consolidation project is ready.

Server Risk Assessment status

Marion handed out the server risk assessment data. She is completing the assessment this week and will send it out to the non-academic DLs/CT/App Sol/Bill next week. The data will then be used to figure out a strategy for the most critical of the servers listed in the assessment. Ann/Dave Klein/Marion will lead this meeting. The group will look for filemaker pro solutions, physical to virtual moves (to keep legacy apps running) among other strategies.

Robust services for AD, shared files and account creation are needed which will aid the longer-term servers in being consolidated.

Service Definitions

Adele reported that only minor changes are being made to the services under Core Techs purview. The first is that blue light 911 (in telco?) is being added and VM is listed as a service that will not be provided until Winter 07.

The Brad and John walked through all the Data Center, Security, and Networking services from the catalog answering questions as they went along. There is a service to provide firewalls outside of the datacenter however the service is not we published. Spam filters will be upgraded within the year. Additional filters for readers will be available in Support Center soon. Because a solution for storage consolidation is quite a ways off, the DLs will create their own interim solution. Brad talked about server hosting and the constraints of the datacenter. He stated that deploying VM will help to make space but that they are in a rationing mode until they can find more space.

The decision to support modems was granted a 1 yr extension. Adele and Janine are working on next steps. They are looking to contract out the service.

Gaps, Risks and Contingencies

This meeting concluded the DLs looking at the services in the catalog, understanding the definitions and service levels in order to better understand what gaps will exist in their divisions when all the staff are transitioned. A template for risks and contingencies is not needed.