

UCSC PII Inventory and Security Breach Procedures

Appendix B: Campus Incident Response Team (CIRT) Report

To be completed by UCSC IT Security or IT Policy, who will review and submit to the Vice Chancellor, Information Technology as soon as possible after breach is *resolved*. Due care should be taken to ensure accuracy in completing this form, as reasonably possible under the circumstances.

Date:

From Initial Incident Report:

Associated IT Request ticket # (if applicable):

Date/time the incident was suspected/discovered:

Date/time the incident was first reported to security@ucsc.edu:

Contact information of incident reporter (name, email, phone, location):

Types of data involved:

- Electronic Protected Identity Information (PII)
- Electronic Protected Health Information (ePHI)
- Payment Card Information (PCI)
- Confidential Student Record Data (FERPA-protected data)
- Other Restricted Data (please specify)

INCIDENT DESCRIPTION:

Incident description/cause:	
How the incident was discovered:	
Impacted systems:	
Data at possible risk - including whether restricted data may be at risk; if so, specify data types:	
Affected population(s):	
Remedial actions taken since incident discovery, including actions taken to prevent further breaches of security:	
Time to resolve incident	

The CIRT has reviewed and agrees with above scope and affected population: Yes/No (circle one)

UCSC PII Inventory and Security Breach Procedures

FACTORS to CONSIDER for NOTIFICATION

(from http://www.ucop.edu/information-technology-services/policies/ucop-it-policies-and-guidelines/uc-it-security-information/determining_notification.pdf)

1. *Indications that the information is in the physical possession and control of an unauthorized person*
2. *Indications that the information has been downloaded or copied*
3. *Indications that the information was used by an unauthorized person*
4. *Duration of exposure*
5. *The number of individuals affected*
6. *The number of different types of information that may have been acquired*
7. *The extent to which the compromise indicates a directed attack*
8. *Indication that the attack intended to seek and collect personal information*
9. *Risk of loss or harm to the individuals impacted by the breach*

If notification will take place, identify source of notification addresses and alternatives.

Portions of this report will be included in the VC IT's Closure report to UCOP.

Note 1: For breaches that were initially thought to involve Restricted Data that are determined not to involve that type of data, conclude with the following sentence:

“The threshold for launching the campus incident response process was not met, as there was no suspected security breach of restricted data.”

Note 2: For suspected and confirmed breaches of FERPA-protected data, conclude with the following sentence, and forward a copy of this completed summary report to UCSC Registrar:

“This incident report is being shared with the Registrar's office for handling with regard to FERPA.”

HISTORY and/or TECHNICAL DETAILS

Provide if available and relevant